

# Generous Long-Term Contracts

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## Abstract

This paper argues that in long-term consumer–producer relationships, menus of contracts can often be advantageously replaced by a single generous contract such that, at any point in time, a consumer’s cumulative transfers equal the cumulative transfers they would have made under the contract that would have been best for them in hindsight. Such generous long-term contracts can increase skeptical consumers’ demand for complex and higher-powered contracts while approximately implementing the same outcomes as the underlying menu evaluated by a rational decision maker. Applications include voluntary load shedding in retail electricity markets and cost sharing in health insurance.

KEYWORDS: menus, load shedding, cost sharing, demand response, generous contracts.

## 1 Introduction

This paper argues that in long-term consumer–producer relationships, menus of contracts can often be profitably replaced by a single generous contract that guarantees consumers that at every time horizon, the sum of payments they have made is equal to the sum of payments they would have made under the contract that is the best for them in hindsight. Such

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contracts, referred to as *generous long-term contracts* are obviously beneficial to consumers, potentially addressing a boundedly rational reluctance to adopt more complex and more high powered contracts. The surprising finding is that in many environments, they approximately implement the outcomes achieved under the baseline menu evaluated by rational decision-makers.

The case of load shedding in retail electricity markets illustrates the potential benefits of generous long-term contracting. Because electric utilities are regulated monopolies, they are often mandated to offer an affordable fixed price contract. However, such contracts give consumers no incentives to modulate their demand as a function of excess supply or demand. This leads electric utilities, such as French electric utility EDF, to introduce variable price contracts that charge consumers significantly higher prices at times when the grid is under strain.<sup>1</sup> However, demand for these variable price contracts is often low, even if they are generously priced. In the case of a variable price contract offered by EDF, overall adoption is around 3% of households even though the overwhelming majority of consumers would benefit *without changing their consumption choices*. The promise of generous long-term contracting is to enhance the adoption of variable price contract, without sacrificing the efficiency gains they generate, potentially allowing utilities to price them less generously while increasing take up. A similar insight applies to the use of cost sharing in health insurance.

The paper considers a dynamic principal-agent problem without discounting in which every period  $t$ , a consumer (the agent) observes a public state  $k_t$ , a private preference parameter  $\alpha_t$ , and makes a consumption choice  $q_t$ . The consumer makes payments to a producer (the principal) according to one of two contracts of the form  $\tau(q_t, k_t)$ . A baseline contract  $\tau^0$  serves as reference, while a new contract  $\tau^1$  (e.g. a variable price contract for retail electricity markets) is being introduced by the producer. If contract  $\tau^1$  does not dominate reference contract  $\tau^0$  for the consumer, then the consumer evaluates the resulting menu  $\mathcal{M} \equiv \{\tau^0, \tau^1\}$

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<sup>1</sup>EDF is one of the world's largest electricity generators. Its contractual offering, as well as synthetic panel demand data representative of French consumption patterns, will be used to illustrate the point of generous long-term contracts.

using an adversarial (i.e. ambiguity averse) stance. When  $\tau^1$  dominates  $\tau^0$ , the consumer evaluates menu  $\mathcal{M} \equiv \{\tau^0, \tau^1\}$  using a neutral stance, i.e. under the prior shared ex ante with the consumer. This creates a very sharp trade-off between adoption (of contract  $\tau^1$ ) and efficiency gains given adoption. The paper studies the extent to which generous long-term contracts can improve this trade-off.

It is immediate that generous long-term contracts would be adopted since they mechanically dominate reference contract  $\tau^0$ . The surprising result is that when preferences  $\alpha_t$  and state  $k_t$  are i.i.d. conditional on a consumer's type, then generous long-term contracts approximately implement the same allocation as the original menu evaluated by a rational expected utility maximizing decision-maker. The result extends to non-stationary environments exhibiting fast-learning, i.e. environments in which the consumer rapidly learns which of the underlying contracts  $\tau^0$  and  $\tau^1$  is likely to serve them best.

In non-stationary environment with slow learning, i.e. environments in which the consumer remains uncertain over which contract will serve them best for a considerable amount of time, generous long-term contracts need not implement the same allocation as the underlying menu evaluated by a rational consumer. However, it is possible to provide a partial extension for a class of alternative contracts  $\tau^1$  referred to as Pareto alignments. A contract  $\tau^1$  is a Pareto alignment of  $\tau^0$  if it is a weighted average of  $\tau^0$  and the producer's change in profit  $\Delta\pi(q_t, k_t) \equiv \pi(q_t, k_t) - \bar{\pi}^0(k_t)$  where  $\bar{\pi}^0(k_t)$  is an upper bound to the producer's expected counterfactual profit under  $\tau^0$ . When  $\tau^1$  is a Pareto alignment of  $\tau^0$ , then menu  $\mathcal{M} = \{\tau^0, \tau^1\}$  necessarily yields a Pareto improvement over the single reference contract  $\{\tau^0\}$ . In addition, Pareto alignments satisfy a tight lower bound on the producer's profit increases given an increase in consumer welfare. When  $\tau^1$  is a Pareto alignment of  $\tau^0$ , generous long-term contracts based on menu  $\mathcal{M}$  yield an approximate Pareto improvement over contract  $\tau^0$ , and approximately achieve the same profit guarantee for the producer, up to a penalty on per-period profits of order  $1/\sqrt{N}$  where  $N$  is the number of periods in the contracting relationship.

The paper illustrates the empirical relevance of generous long-term contracting by calibrating the penalties associated with generous Pareto alignments in the context of the French retail electricity market. This exercise yields two practical insights. First, there is a trade-off between potential efficiency gains and profit penalties associated with generous treatment. Setting a high counterfactual profit estimate  $\bar{\pi}^0(k_t)$  reduces penalties associated with generosity, but can eliminate potential efficiency gains associated with the underlying menu  $\mathcal{M}$ . Setting a counterfactual profit estimate closer to unconditional expected counterfactual profits can increase the potential efficiency gains under menu  $\mathcal{M}$  but can result in large generosity penalties when consumers exhibit persistent differences in consumption. The second insight is that the intensity of this trade-off is mediated by the ability to capture persistent differences in the profitability of individual consumption choices in counterfactual profitability estimates. Provided that persistent individual differences can be accounted for, generous contracts can achieve the majority of welfare gains associated with Pareto alignments.

The paper contributes to the recent theoretical literature that seeks to develop methods to make contract theory better suited to practical implementation (Rogerson, 2003, Chassang, 2013, Carroll, 2015, Madarász and Prat, 2017, Carroll, 2017). Like Chassang (2013) and Chassang and Kapon (2022) it exploits error averaging properties of long-term contracts to relax constraints that bind in the case of short term contracts. In Chassang (2013) and Chassang and Kapon (2022) the constraints are limited liability constraints. The current paper imposes that new contracts should dominate reference contracts for the consumer.

The decision to take as given an initial menu  $\mathcal{M}$  as a starting point to contract design reflects the *minimalist design* view advocated in Sönmez (2023) and Greenberg et al. (2024). Under the traditional mechanism design approach, the economist understands the underlying environment, the objectives, and has free-reign to design choice problems and incentive contracts. In most organizations however it is not possible to design incentives from scratch. Stakeholders and decision-makers have a vague understanding of the underlying environment that is embodied in imperfect solutions and coarse design principles. In

order to actually effect change a minimalist designer does not seek to solve the problem from scratch, but rather seeks to formalize existing design insights, and makes marginal improvements consistent with those insights. The current paper takes as given the underlying menu whose performance generous long-term contracts seeks to replicate in a manner that is more appealing to skeptical consumers.

Finally, the paper seeks to contribute to the applied literature studying the adoption of better aligned cost-sharing contracts in sectors such as retail electricity, and health insurance markets ([Allcott, 2011](#), [Wolak, 2011](#), [Jessee and Rapson, 2014](#), [Brot-Goldberg et al., 2017](#), [Fowlie et al., 2021](#), [Ho and Lee, 2023](#), [Dizon-Ross and Zucker, 2025](#)). In particular, [Fowlie et al. \(2021\)](#) studies the impact of setting variable price contracts as the default choice to increase the adoption of variable price electricity contracts. It shows that defaults can be extremely helpful, even though additional consumers have a lower elasticity of demand to price. The current paper complements this view by showing that in fact, it may not be necessary to offer consumers a menu in the first place.

[Ito et al. \(2023\)](#), [Ida et al. \(2025\)](#) study the design of menus of retail electricity contracts, where the main question is how much to subsidize the adoption of variable price contracts. They show that menus are helpful and that the benefits of subsidies are decreasing: consumers that value variable pricing more are also the one whose behavior is most affected. In addition, there is considerable value in indexing menus on observable consumer characteristics. [Ida et al. \(2024\)](#) studies two-period menu design, emphasizing the role of dynamic treatment effects and information acquisition to better target in future periods. The current paper highlights the value of generous long-term contracting as a way to reduce the magnitude of subsidies needed for consumers to adopt variable price contracts.

The paper is structured as follows. Section [2](#) provides a motivating example in the context of retail electricity markets, highlighting the potential upside of menus, and adoption challenges associated with variable price contracts. Section [3](#) introduces the framework.

Section 4 studies generous long-term contracting in conditionally i.i.d. environments, while Section 5 turns to the case of non-stationary environments. Section 6 concludes with a calibration of profit penalties in the context of retail electricity markets, a brief application to cost-sharing in healthcare, and a discussion of practical implementation concerns.

## 2 Motivating Application: Load Shedding

Load shedding, sometimes referred to as demand response, corresponds to strategies electric grid operators use to adjust demand to match electricity supply fluctuations ([Borenstein and Holland, 2005](#), [Joskow and Wolfram, 2012](#)). It is an important tool for grid management, especially given the recent growth of less pilotable renewable energy sources ([Wolak, 2019](#), [Reguant and Wagner, 2025](#)).

One strategy consists in varying the hourly cost of electricity as a function of supply. There are two limits to the effectiveness of this strategy:

- (i) because electricity providers are regulated utilities they must offer a fixed price contract at a regulated price.
- (ii) because short-run demand is inelastic, large price variation is needed in order to induce a change in behavior ([Reiss and White, 2005](#)).<sup>2</sup>

As a result of (i), electric utilities end up offering a menu consisting of both fixed price and variable price contracts. Because of (ii) the price variation needed to change consumption behavior is large. This makes variable price contracts seem particularly risky, so that few consumers opt for them. For instance, French utility EDF offers a varying price contract branded as *Tempo* under which the utility can label 22 days a year as *Red Days*, and increase electricity prices by a factor of three ([Aubin et al., 1995](#), [Cabot and Villavicencio, 2024](#), RTE,

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<sup>2</sup>This being said, [Jessee and Rapson \(2014\)](#) show that providing consumers with easily accessible information about their electricity consumption more than doubles the price elasticity of retail electricity consumption.

2025). The utility specifies a day ahead whether the next day is red or not, with the constraint that there can be at most five consecutive red days.<sup>3</sup> Although the variable price contract is attractively priced (electric optimization startup [Lite \(2023\)](#) reports that in its sample of clients, 100% of households would reduce their yearly consumption costs by approximately 20% without changing their consumption if they switched to Tempo contracts) national demand for the contract is modest: roughly 3% of households. As [Figure 1](#) highlights, red days are sent on days where the hourly spot price tends to be above the base price charged by the utility.

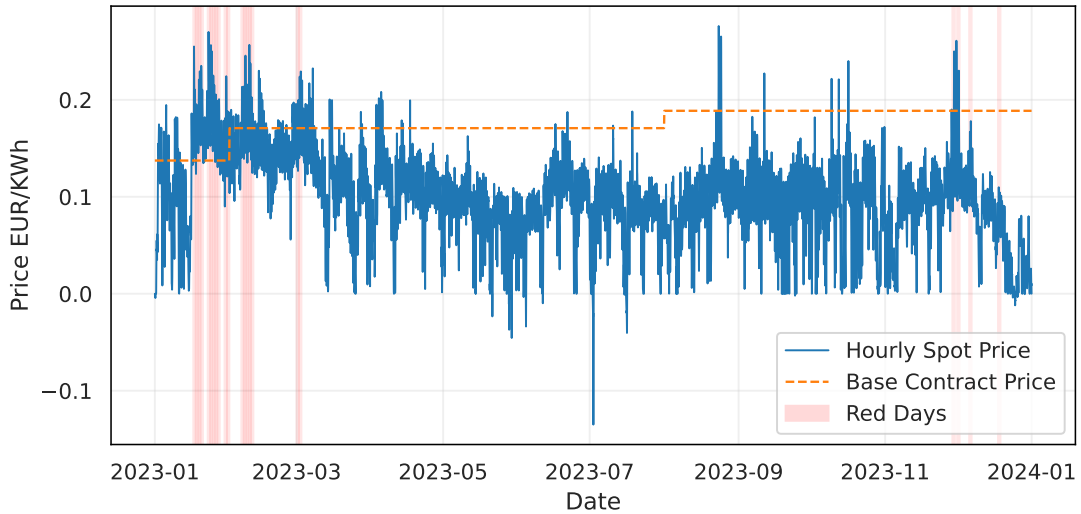


Figure 1: Spot prices, base contract prices, and red days (EDF Tempo, 2023)

The observation that menus of contract can enhance the payoffs of the principal has been well understood at least since [Laffont and Tirole \(1986\)](#). The rest of this section offers a simple one-period model to illustrate why such menus can be useful in the context of retail electricity markets, and why demand for variable price contracts may be low, even if they are attractively priced. The next sections study ways to relax the trade-off between implementation and adoption in long-term contracting environments.

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<sup>3</sup>On average, variable price clients reduce their demand by 23% on high price days relative to low price days ([EDF, 2025](#)).

## 2.1 A toy model

A consumer chooses a quantity  $q$  to consume. The cost  $c$  of producing  $q$  depends on state  $k \in \{\underline{k}, \bar{k}\}$ , with  $\bar{k} > \underline{k}$ , and takes the form  $c(q, k) = kq$ . The state  $k$  is equal to  $\bar{k}$  with probability  $a \in (0, 1)$ .

Let us denote by  $\tau \geq 0$  the transfer made by the consumer to the producer. The consumer's von Neumann-Morgenstern preferences over pairs  $(q, \tau)$  take the form

$$v(q, \tau) \equiv \alpha \times (q \mathbf{1}_{q \leq q_0} + q_0 \mathbf{1}_{q > q_0}) - \tau.$$

The consumer has an unconstrained ideal consumption equal to  $q_0$ , and a separable linear cost of transfers.<sup>4</sup> For simplicity, parameter  $q_0$  is fixed, but preference parameter  $\alpha \in \{\alpha_L, \alpha_H\}$ , with  $\alpha_L < \alpha_H$  can vary. Parameter  $\alpha$  is equal to  $\alpha_H$  with the same probability  $a$  that marginal costs of production  $k$  are equal to  $\bar{k}$ .

Consumers can be one of two types  $\theta \in \{\theta_{corr}, \theta_{indep}\}$  depending on whether the intensity of their need for electricity is correlated with production costs or not. A consumer of type  $\theta_{corr}$  is such that  $\alpha = \alpha_H$  if and only if  $k = \bar{k}$ , i.e. the consumer values consumption when it's expensive to provide. In contrast, a consumer of type  $\theta_{indep}$  is such that

$$\text{prob}(\alpha = \alpha_H | k = \bar{k}, \theta_{indep}) = a.$$

In practice, types  $\theta_{corr}$  may correspond to consumers using electric heating, while  $\theta_{indep}$  corresponds to consumers using wood, or gas furnaces.

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<sup>4</sup>Consumption  $q$  may be interpreted as additional consumption above a minimum level  $\underline{q}$  that the consumer cannot go below.



**Menus.** Contracts  $\tau(q, k)$  index transfers on observable consumption  $q$  and a publicly observable production state  $k$ . The producer is required to offer a fixed priced contract

$$\tau^0(q, k) \equiv k_0 q,$$

but is allowed to also offer a variable price contract  $\tau^1$ :

$$\tau^1(q, k) \equiv \begin{cases} \bar{p}q & \text{if } k = \bar{k} \\ \underline{p}q & \text{otherwise.} \end{cases}$$

Let  $\mathcal{M} = \{\tau^0, \tau^1\}$  denote the menu of contracts available to the consumer. Assume that the consumer picks a contract after they learn their type, but before the state  $k$  is revealed.

**Timing.** The timing of choices is as follows. The principal offers a menu  $\mathcal{M}$ . Given type  $\theta$ , the consumer chooses a contract  $\tau$  from the menu. A state of the world  $k$  and a preference  $\alpha$  are then realized, and the consumer makes a consumption decision  $q$  leading to transfers  $\tau(q, k)$ .

Note that menu  $\mathcal{M}$  would be ineffective at screening different types of consumers if menu choice took place after state  $k$  was realized: regardless of consumption level  $q$ , contract  $\tau^0$  is cheaper than  $\tau^1$  if  $k = \bar{k}$ , and more expensive than  $\tau^1$  if  $k = \underline{k}$ .

**Consumption choices.** Consider a linear contract  $\tau(q) = pq$  with  $p \in (0, \alpha)$ . Optimal consumption  $q^*$  under that contract takes the form

$$q^* = \begin{cases} q_0 & \text{if } \alpha > p \\ 0 & \text{otherwise.} \end{cases}$$

This is associated with equilibrium utility

$$u^*(p|\alpha) = [\alpha - p]^+ q_0,$$

where  $[x]^+ \equiv \max(x, 0)$  for all  $x \in \mathbb{R}$ .

The following assumption simplifies the analysis, and is maintained for the rest of this section.

**Assumption 1.** (i)  $a\bar{p} + (1 - a)\underline{p} = a\bar{k} + (1 - a)\underline{k} = k_0$ .

(ii)  $\alpha_L < \underline{k} < \underline{p} < k_0 < \alpha_H < \bar{p} < \bar{k}$ ,

Point (i) requires that  $k_0$  be equal to the average cost of production, while point (ii) requires that variable prices are a mean preserving spread of fixed-price  $k_0$ . Point (ii) implies that demand will be 0 under both contracts when needs are low ( $\alpha = \alpha_L$ ), and under the variable price contract when costs are high ( $k = \bar{k}$ ).

## 2.2 The value of menus

This section shows that introducing menu  $\mathcal{M}$  is a Pareto improvement over offering the fixed price contract  $\{\tau^0\}$  alone.<sup>5</sup>

**Consumption and welfare under fixed price.** Assumption 1 implies under fixed price both types of consumer only consume when they have a high need  $\alpha_H$  for the product, in which case they demand  $q_0$ . This implies an average demand  $aq_0$  under both types, and expected payoff  $aq_0(\alpha_H - k_0) > 0$  for both consumer types. The producer makes a profit

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<sup>5</sup>If dollar valued surplus maximization is the objective, then the first-best can be achieved without menus: offer electricity at the spot price. The constraint that contract  $\tau^0$  be offered may captures an implicit redistributive objectives along the lines of Dworczak et al. (2021). The objective of finding a Pareto improvement on this contract without questioning its appropriateness reflects the minimalist design approach of Sönmez (2023).

$aq_0(k_0 - \bar{k}) < 0$  on the correlated-need types  $\theta_{corr}$ , and a profit  $aq_0(k_0 - a\bar{k} - (1-a)\underline{k}) = 0$  on the independent-need types  $\theta_{indep}$ .

**Consumption and welfare under variable price.** Under the variable price contract the correlated-need consumer would always demand  $q = 0$ , while the independent-need consumer would demand  $q = q_0$  only when  $\alpha = \alpha_H$  and  $k = \underline{k}$ .

Note that since variable prices are a mean preserving spread of fixed price  $k_0$ , the independent-need consumer can guarantee itself the same payoff as under the fixed price contract by demanding  $q_0$  independently of  $k$ . It follows from this that type  $\theta_{corr}$  is strictly better under the fixed-price contract  $\tau^0$ , while the independent-need type is strictly better off under the variable price contract.

Finally, observe that the producer benefits from having independent-need consumers curtail their consumption, since profits from such consumers become positive:  $a(1-a)q_0(\underline{p} - \underline{k}) > 0$ . Altogether this implies the following.

**Lemma 1** (Menus are useful). *Under menu  $\mathcal{M} = \{\tau^0, \tau^1\}$ , the correlated-need type continues to use contract  $\tau^0$ , while the independent need type signs up for contract  $\tau^1$ . The welfare of the correlated-need consumer is unchanged, while the welfare of the independent-need user and the profits of the producer both increase.*

## 2.3 Why is demand for the variable price contract low?

**Adversarial inference.** A subjectively plausible reason why the variable price contract is unattractive is that if the principal possesses private information about state  $k$  and preferences  $\alpha$ , then the offer of variable price contract  $\tau^1$  is adversely selected. This is the motivating observation of the literature on informed principals ([Myerson, 1983](#), [Maskin and Tirole, 1990, 1992](#)).

The paper builds on this intuition using the following stark model. Let  $u^*(\tau|\alpha, k)$  denote the equilibrium welfare of a consumer with preferences  $\alpha$ , in state  $k$  under contract  $\tau$ . The

producer can be of two types:

- (i) *Neutral*, in which case the producer has the same beliefs as the consumer regarding state  $k$ , is uninformed about consumer type  $\alpha$ , and simply seeks to maximize profits.
- (ii) *Adversarial*, in which case the producer knows the state  $k$ , knows the consumer's type  $\alpha$ , and seeks to minimize the consumer's welfare  $u^*(\tau|\alpha, k)$ .<sup>6</sup>

**Definition 1.** A contract  $\tau^1$  weakly dominates  $\tau^0$  (for the consumer) if for all  $k, \alpha$ ,  $u^*(\tau^1|k, \alpha) \geq u^*(\tau^0|k, \alpha)$ .

The consumer's beliefs following the introduction of contract  $\tau^1$  are such that:

- (i) If  $\tau^1$  is weakly dominant, then the consumer believes the producer is neutral.
- (ii) If  $\tau^1$  is not weakly dominant, then the consumer believes the producer is adversarial. The consumer updates their belief over their own preferences  $\alpha$  and state  $k$  reflecting the knowledge that introducing contract  $\tau^1$  necessarily benefits the adversarial producer.<sup>7</sup>

Under this framework, because  $\bar{p} > k_0$ , demand for the variable price contract will be null: the producer is offering this contract because it expects prices to be high.

**Generous short-term contracts.** Even under adversarial inference, not every contract  $\tau^1$  is rejected. Weakly dominant contracts will be evaluated under the usual uninformed principal framework, i.e. the neutral stance. The challenge is that there is no more screening: the consumer may as well pick the dominant contract.

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<sup>6</sup>In this model, the adversarial producer is not only informed, but also out to get the consumer. This reflects two positively realistic features of consumer choice. First, consumers often take a zero-sum view of contractual relations with large corporations. Second decision-makers tend to evaluate evaluate complex high-power contracts using ambiguity averse preferences (de Clippel et al., 2024).

<sup>7</sup>A natural extension following the formulation of Huber (1964) would have the consumer evaluate menus using a weighted average of expected and adversarial beliefs.

Starting from any desired menu  $\mathcal{M} = \{\tau^0, \tau^1\}$ , such neither contract weakly dominates the other, a generic way to replace menu  $\mathcal{M}$  is to consider the generous contract

$$\widehat{\tau}(q, k) \equiv \min\{\tau^0(q, k), \tau^1(q, k)\}.$$

This contract weakly dominates  $\tau^0$ , so that it would be picked in the event that menu  $\widehat{\mathcal{M}} \equiv \{\tau^0, \widehat{\tau}\}$  is offered. However, it is obvious that this generous contract does not implement the same allocation as the original menu  $\mathcal{M} = \{\tau^0, \tau^1\}$  evaluated under the neutral stance.

Indeed, let us return to the context of linear contracts  $\tau^0$  and  $\tau^1$  satisfying Assumption 1, with  $\tau^1$  a mean-preserving spread of  $\tau^0$ . The consumption choices and transfers respectively associated with menus  $\mathcal{M} = \{\tau^0, \tau^1\}$  and  $\widehat{\mathcal{M}} = \{\tau^0, \widehat{\tau}\}$  are as follows:

- For correlated-need consumers, consumption is equal to  $q_0$  whenever they are high need regardless of whether they operate under menu  $\mathcal{M}$  or  $\widehat{\mathcal{M}}$ . However transfers change. Transfers average to  $aq_0k_0$  when consumption occurs under menu  $\mathcal{M}$ , but only to  $aq_0(ak_0 + (1-a)\underline{p})$  under menu  $\widehat{\mathcal{M}}$ .
- For independent-need consumers, consumption and transfers are the same for menus  $\mathcal{M}$  and  $\widehat{\mathcal{M}}$  in the low cost state  $\underline{k}$ , but they are different in the high cost state  $\bar{k}$ . Under menu  $\mathcal{M}$  independent-need consumers do not consume in the high cost state, while they consume whenever  $\alpha = \alpha_H$  under menu  $\widehat{\mathcal{M}}$ .

Altogether, the producer is worse off under  $\widehat{\mathcal{M}}$  than under  $\tau^0$  since menu  $\widehat{\mathcal{M}}$  leads to the same consumption patterns but lowers transfers. In other terms there is a real trade-off between increasing adoption (by offering a generous contract), and producer profits under the adopted contract.

The rest of the paper argues that this trade-off can disappear when contracting relationships are long.

### 3 General Framework

**Uncertainty, consumption, and preferences.** Consider a dynamic consumption problem, with finite horizon  $N$  and discrete time  $t \in \{1, \dots, N\}$ . Ahead of any choice, the consumer is informed of their type  $\theta \in \Theta$ , with  $\Theta$  finite. Types are persistent. In each period  $t$ ,

1. a publicly observable, and contractible state  $k_t \in K$  is drawn;  $k$  is exogenous to the consumer's behavior but can include supply side factors (e.g. weather, spot prices) as well a client specific characteristics (e.g. type of heating);
2. a preference parameter  $\alpha_t \in A$  is drawn and privately observed by the consumer;
3. the consumer makes a consumption choice  $q_t \in Q$ .

For simplicity,  $K$ ,  $A$  and  $Q$  are assumed to be finite. The consumer's vNM preferences over streams of consumption  $\mathbf{q} \equiv (q_t)_{t \in \{1, \dots, N\}}$  and transfers  $\tau \equiv (\tau_t)_{t \in \{1, \dots, N\}}$  take the form

$$\frac{1}{N} \sum_{t=1}^N u(q_t, \alpha_t) - \tau_t.^8$$

Time is not discounted, and preferences over consumption and transfers are separable. This framework is best suited to model behavior over moderate time-horizons corresponding to at most a few years. Section 6 proposes a calibration in the context of retail electricity using a one year horizon.

In each period  $t$  the firm experiences a production cost  $c(q_t, k_t)$ , and values streams of transfers and consumption according to

$$\frac{1}{N} \sum_{t=1}^N \tau_t - c(q_t, k_t).$$

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<sup>8</sup>Appendix A extends the analysis to preferences of the form  $\frac{1}{N} \sum_{t=1}^N u(q_t, \alpha_t) - \Gamma\left(\frac{1}{N} \sum_{t=1}^N \tau_t\right)$ , with  $\Gamma$  increasing and convex.

Let  $\mu$  denote the consumer and the producer's common prior over types and sequences of preferences and states  $(\theta, \alpha_t, k_t)_{t \in \{1, \dots, N\}}$ .

**Contracts.** The principal is constrained to offer a given static contract  $\tau^0 : (q_t, k_t) \mapsto \tau_t^0 \in \mathbb{R}$ , and is considering offering an alternative static contract  $\tau^1 : (q_t, k_t) \mapsto \tau_t^1 \in \mathbb{R}$ . However, contract  $\tau^1$  does not weakly dominate  $\tau^0$  for the consumer so that demand is low.<sup>9</sup>

**Definition 2** (generous long-term contracts). *Let  $h_t = (k_s, q_s)_{s \in \{1, \dots, t\}}$  denote the public history up to the end of period  $t$ . A long-term contract  $\tau$  is a mapping  $\tau : h_t \mapsto \tau(h_t) \in \mathbb{R}$  from public histories to contemporaneous transfers.*

*A long-term contract  $\tau$  is generous if it progressively weakly dominates benchmark contract  $\tau^0$ : for all public histories  $h_t$ ,*

$$\sum_{s=1}^t \tau(h_s) \leq \sum_{s=1}^t \tau^0(q_s, k_s).$$

**Evaluation paradigms.** As in Section 2, we contrast two evaluation paradigms for menus, implicitly reflecting inference from menu expansions by a skeptical consumer.

**Definition 3** (evaluation stances). *Menu  $\mathcal{M}$  is evaluated according to a neutral stance, if the consumer evaluates contract choice assuming the producer shares their prior  $\mu$ .*

*Menu  $\mathcal{M}$  is evaluated according to an adversarial stance, if the consumer assumes that the producer anticipates future states, and consumption choices, and seeks to maximize the consumer's sum of transfers.*

**Assumption 2** (adversarial inference). *Menus  $\mathcal{M}$  that expand on  $\tau^0$  with generous contracts are evaluated under a neutral stance, while menus  $\mathcal{M}$  that expand on  $\tau^0$  with non-generous contracts are evaluated under an adversarial stance.*

In addition, the paper considers two paradigms for contract choice:

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<sup>9</sup>The analysis extends essentially as is to finite menus with more than 2 options.

- Under *repeated choice*, the consumer gets to pick a contract every period  $t$ , after observing type  $\theta$ , and the previous history of preference and state realizations  $(\alpha_s, k_s)_{s < t}$ , but before preference parameter  $\alpha_t$  and state  $k_t$  are realized.
- Under *single choice*, the consumer gets to pick once and for all from menu  $\mathcal{M}$  at the beginning of period  $t = 1$  knowing only their type  $\theta$ .

The single choice paradigm is practically the most relevant one since, in practice, contract changes are infrequent. Still the fact that performance guarantees extend to the repeated choice framework is reassuring. In addition, the repeated choice case can be used to derive performance bounds for the single choice case.

The main question of interest can be reformulated as follows: Does there exist a generous contract that approximately implements the outcomes the non-generous menu  $\mathcal{M} \equiv \{\tau^0, \tau^1\}$  would achieve under a neutral stance?

**Strategies.** A private history  $h_t^\alpha$  takes the form  $h_t^\alpha \equiv (\alpha_s, k_s, q_s)_{s \leq t}$ . Since the consumer is an expected utility maximizer under the neutral stance, it is without loss of generality to focus on pure dynamic strategies.

Under the single choice paradigm, a dynamic strategy for the consumer is a pair  $(\tau, \sigma)$ , with  $\tau \in \{\tau^0, \tau^1\}$ , and  $\sigma \in \Sigma$  a consumption strategy that maps the last period history  $h_{t-1}$  to a current action plan  $\sigma(h_{t-1}) \in Q^{A \times K}$ .  $\Sigma$  denotes the set of dynamic consumption strategies.

Under the repeated choice paradigm, a dynamic strategy is a pair  $(\phi, \sigma)$  where  $\phi \in \Phi$  is a dynamic contract choice strategy that maps the last period history  $h_{t-1}$  to a current contract  $\phi(h_{t-1}) \in \{\tau^0, \tau^1\}$ , while  $\sigma \in \Sigma$  is a dynamic consumption strategy as described above. To unify notation, let  $\Phi = \mathcal{M}$  under the single choice paradigm.



## 4 Conditionally I.I.D. Environments

This section investigates generous long-term contracting in the class of environments where pairs of public states and private preferences  $(k_t, \alpha_t)$  are jointly i.i.d. conditional on consumer type  $\theta$ .

The generous long-term contract  $\hat{\tau}$  is defined as follows: for any public history  $h_t$ , let

$$\begin{aligned}\hat{T}(h_t) &\equiv \min_{\tau \in \{\tau^0, \tau^1\}} \sum_{s=1}^t \tau(q_s, k_s), \\ \text{and } \hat{\tau}(h_t) &\equiv \hat{T}(h_t) - \hat{T}(h_{t-1}).\end{aligned}\tag{1}$$

A useful observation is that flow payments under  $\hat{\tau}$  are bracketed by flow payments under either of the underlying contracts. This is practically important: this means that there is no need for large “catch-up” payments if it turns out that a consumer initially planning to be charged according to contract  $\tau^1$  ends up being charged according to contract  $\tau^0$ .

**Lemma 2** (bounded flow payments). *For any public history  $h_t$ ,*

$$\min_{\tau \in \{\tau^0, \tau^1\}} \tau(h_t) \leq \hat{\tau}(h_t) \leq \max_{\tau \in \{\tau^0, \tau^1\}} \tau(h_t)$$

### 4.1 A heuristic

Section 2 showed that in short-term settings, the ex post lowest cost contract  $\hat{\tau}$  fails to approximately implement the outcomes of menu  $\mathcal{M} = \{\tau^0, \tau^1\}$  under a neutral stance. The following heuristic argument suggests why this approach can plausibly succeed in long-term settings.

Consider the single-choice paradigm.<sup>10</sup> A consumer of type  $\theta$  solves

$$\max_{\tau \in \mathcal{M}} \max_{\sigma \in \Sigma} \mathbb{E}_{\alpha, k | \theta} \left[ \frac{1}{N} \sum_{t=1}^N u(q_t, \alpha_t) - \frac{1}{N} \sum_{t=1}^N \tau(q_t, k_t) \mid \sigma \right] \quad (2)$$

The assumptions made so far imply that the optimal consumption choice is a function of only current preferences  $\alpha_t$  and state  $k_t$ . Let  $\Sigma_Q^M$  denote Markovian strategies mapping preferences and states  $A \times K$  to consumption choices  $Q$ .

The consumer's optimal choices given menu  $\mathcal{M}$  under a neutral stance satisfy

$$\begin{aligned} & \max_{\tau \in \mathcal{M}} \max_{\sigma \in \Sigma_Q^M} \mathbb{E}_{\alpha, k | \theta} \left[ \frac{1}{N} \sum_{t=1}^N u(q_t, \alpha_t) - \frac{1}{N} \sum_{t=1}^N \tau(q_t, k_t) \mid \sigma \right] \\ &= \max_{\sigma \in \Sigma_Q^M} \left( \mathbb{E}_{\alpha, k | \theta} \left[ \frac{1}{N} \sum_{t=1}^N u(q_t, \alpha_t) \mid \sigma \right] - \min_{\tau \in \mathcal{M}} \mathbb{E}_{\alpha, k | \theta} \left[ \frac{1}{N} \sum_{t=1}^N \tau(q_t, k_t) \mid \sigma \right] \right). \end{aligned}$$

Since  $\Sigma_Q^M$  is finite, the law of large numbers implies that uniformly over  $\sigma \in \Sigma_Q^M$ , the following approximate equality (suppressing the dependency of expectations on  $\sigma$ ) holds:

$$\begin{aligned} \min_{\tau \in \mathcal{M}} \mathbb{E}_{\alpha, k | \theta} \left[ \frac{1}{N} \sum_{t=1}^N \tau(q_t, k_t) \right] &= \min_{\tau \in \mathcal{M}} \mathbb{E}_{\alpha, k | \theta} [\mathbb{E}_{\alpha, k | \theta} [\tau(q_1, k_1)]] = \mathbb{E}_{\alpha, k | \theta} \left[ \min_{\tau \in \mathcal{M}} \mathbb{E}_{\alpha, k | \theta} [\tau(q_1, k_1)] \right] \\ &\simeq \mathbb{E}_{\alpha, k | \theta} \left[ \min_{\tau \in \mathcal{M}} \frac{1}{N} \sum_{t=1}^N \tau(q_t, k_t) \right]. \end{aligned}$$

Hence the consumer's optimal choices given menu  $\mathcal{M}$  under a neutral stance approximately solve

$$\max_{\sigma \in \Sigma_Q^M} \mathbb{E}_{\alpha, k | \theta} \left[ \frac{1}{N} \sum_{t=1}^N u(q_t, \alpha_t) - \frac{1}{N} \sum_{t=1}^N \hat{\tau}(h_t) \mid \sigma \right].$$

This provides the foundation for why generous contract  $\hat{\tau}$  may be a successful policy in long-term contracting environments. Sample averages become arbitrarily close to expec-

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<sup>10</sup>The same argument holds in the repeated choice paradigm since optimal contract choice is constant in conditionally i.i.d. environments.

tations which the consumer already optimizes over.<sup>11</sup> The next section provides a formal result. To do so, two technical points must be established:

- First, approximately correct incentives are sufficient to induce approximately correct choices. This can fail if global incentive compatibility constraints are binding.
- Second, the generous contract does not induce the consumer to use a non-stationary strategy under which the law of large numbers fails. This is not immediate since taking the minimum over contracts makes the consumer risk-loving with respect to total payments. This encourages the consumer to use consumption strategies under which total payments remain a non-degenerate random variable.

## 4.2 Performance approximation

To simplify notation, for any flow contract  $\tau$ , and sequence  $(\alpha_t, k_t, q_t)_{t \in \{1, \dots, N\}}$  of private preferences, public state, and consumption, let

$$U \equiv \frac{1}{N} \sum_{t=1}^N u(q_t, \alpha_t) \quad \text{and} \quad T_\tau \equiv \frac{1}{N} \sum_{t=1}^N \tau(h_t).$$

Any dynamic strategy  $(\phi, \sigma)$  (where  $\phi \in \Phi = \mathcal{M}$  in the single choice paradigm) is associated with an averaged out mixed Markov strategy  $\mathbf{e}[\phi, \sigma]$  defined by

$$\mathbf{e}[\phi, \sigma] \equiv \mathbb{E} \left[ \frac{1}{N} \sum_{t=1}^N (\phi(h_{t-1}), \sigma(h_{t-1})) \right].$$

Note that in the repeated choice context,  $\mathbf{e}[\phi, \sigma]$  is a correlated Markov strategy. It belongs to  $\Delta(\mathcal{M} \times Q^{A \times K})$ . In the single-choice paradigm,  $\mathbf{e}[\phi, \sigma] \in \mathcal{M} \times \Delta(Q^{A \times K})$ . Similarly, let  $\mathbf{e}[\sigma] \in \Delta(Q^{A \times K})$  denote the expected time average of  $\sigma$ .

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<sup>11</sup>This point is loosely related to the observation in [Azevedo and Budish \(2019\)](#) that indexing mechanisms on endogenous outcomes need not meaningfully threaten strategy proofness provided endogenous outcomes are aggregated over sufficiently large populations.

For simplicity, the remainder of this section maintains the following assumption.

**Assumption 3.** *For every type  $\theta$ , mapping*

$$\nu \in \Delta(\mathcal{M} \times Q^{A \times K}) \mapsto \mathbb{E}_{q,\alpha|\nu,\theta}[U] - \mathbb{E}_{q,k|\nu,\theta}[T_\tau] \quad (3)$$

*has a unique maximizer  $\nu_\theta^*$ .*<sup>12</sup>

Note that since objective (3) is linear in  $\nu$ , a unique maximizer is necessarily in pure strategies. This is not guaranteed in the extension considered in Appendix A, where the consumer is allowed to be risk-averse with respect to total transfers.

Under either the single or repeated choice paradigm, let  $(W_{\mathcal{M}}(\theta), \Pi_{\mathcal{M}})_{\theta \in \Theta}$  and  $(\widehat{W}(\theta), \widehat{\Pi}(\theta))_{\theta \in \Theta}$  denote expected consumer welfare and producer profits associated with each type  $\theta$  given a neutral stance, respectively under menu  $\mathcal{M} = \{\tau^0, \tau^1\}$  and generous long-term contract  $\widehat{\tau}$ .

**Proposition 1** (performance approximation). *Under either the single or repeated choice paradigm, for all  $\theta \in \Theta$ , the following hold:*

- (i)  $\widehat{W}(\theta) \geq W_{\mathcal{M}}(\theta)$ ;
- (ii) for any  $\eta > 0$ , for  $N$  large enough,  $\widehat{\Pi}(\theta) \geq \Pi_{\mathcal{M}}(\theta) - \eta$

Point (i) is immediate since consumers are offered a contract that weakly dominates both options in menu  $\mathcal{M}$ .

The proof of point (ii) is instructive. Take as given a type  $\theta$ . The dependency of expectations on  $\theta$  is suppressed for readability. Let  $\widehat{\sigma}$  and  $\sigma_{\mathcal{M}}$  respectively solve

$$\max_{\sigma \in \Sigma} \mathbb{E}_{\sigma} [U - \widehat{T}] \quad \text{and} \quad \max_{\sigma \in \Sigma} \left( \mathbb{E}_{\sigma}[U] - \min_{\phi \in \Phi} \mathbb{E}_{\sigma}[T_{\phi}] \right)$$

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<sup>12</sup>When this assumption does not hold, approximately correct incentives do not imply approximately correct behavior. If this is the case, then both baseline contracts must be adjusted by placing a small amount of weight on producer profits along the lines of the Pareto alignments described in Section 5. As in Chassang (2013) and Madarász and Prat (2017), this ensures that if global IC constraints are tight in the original problem, they are broken in a direction that benefits the principal under approximate incentives.

Note that  $\hat{\sigma}$  and  $\sigma_{\mathcal{M}}$  implicitly depend on  $N$ . Recall that by convention,  $\Phi$  degenerates to  $\mathcal{M}$  under the single choice paradigm.

Let  $\|\cdot\|$  denote the Euclidean distance on the set of mixed Markov strategies  $\Delta(\mathcal{M} \times Q^{A \times K})$  viewed as a finite dimensional simplex. Recall that  $\nu^*$ , defined by Assumption 3, belongs to the set of mixed Markov strategies.

**Lemma 3** (strategy averages converge). *Under either the repeated or single choice paradigm, as  $N$  grows large, the following hold*

(i) *Markov averages  $\mathbf{e}[\hat{\sigma}]$  and  $\mathbf{e}[\sigma_{\mathcal{M}}]$  asymptotically solve*

$$\max_{\sigma \in \Delta(Q^{A \times K})} \mathbb{E}_{q, \alpha | \sigma, \theta} [U] - \min_{\tau \in \mathcal{M}} \mathbb{E}_{q, k | \sigma, \theta} [T_{\tau}].$$

(ii)  $\lim_{N \rightarrow \infty} \|\mathbf{e}[\hat{\sigma}] - \sigma^*\| = \lim_{N \rightarrow \infty} \|\mathbf{e}[\sigma_{\mathcal{M}}] - \sigma^*\| = 0.$

(iii)  $\lim_{N \rightarrow \infty} \mathbb{E}_{\hat{\sigma}}[T_{\hat{\tau}}] = \lim_{N \rightarrow \infty} \min_{\tau \in \mathcal{M}} \mathbb{E}_{\sigma_{\mathcal{M}}}[T_{\tau}] = \min_{\tau \in \mathcal{M}} \mathbb{E}_{\sigma^*}[T_{\tau}].$

This implies Proposition 1 since for any consumption strategy  $\sigma$ , profits  $\Pi(\theta)$  are a function of Markov average  $\mathbf{e}[\sigma]$  and expected transfers  $\mathbb{E}_{\sigma}[T]$ .

*Proof heuristic:* Focus on contract  $\hat{\tau}$  and associated consumption strategy  $\hat{\sigma}$ . The main step of the proof establishes that even under contract  $\hat{\tau}$ , the consumer does not benefit from using a dynamic strategy such that total transfers  $\hat{T}$  do not converge in probability to their expectation. Dependency of expectations on type  $\theta$  is suppressed for concision.

By definition of  $\hat{T}$ , we have that

$$\max_{\sigma \in \Sigma} \mathbb{E}_{\sigma} [U - \hat{T}] \geq \max_{\sigma \in \Sigma} \left( \mathbb{E}_{\sigma}[U] - \min_{\phi \in \Phi} \mathbb{E}_{\sigma} [T_{\phi}] \right). \quad (4)$$

Taking  $\hat{\sigma}$  as given, the no-regret learning literature (Blackwell, 1956, Hannan, 1957) implies that there exists a dynamic contract choice strategy  $\phi$  such that

$$\mathbb{E}_{\hat{\sigma}}[|\hat{T} - T_{\phi}|] = O(1/\sqrt{N}).$$

Hence, in both the single and dynamic choice paradigms, the following upper bound holds,

$$\begin{aligned}\mathbb{E}_{\widehat{\sigma}}[U - \widehat{T}] &\leq \mathbb{E}_{\phi, \widehat{\sigma}}[U - T_{\phi}] + O(1/\sqrt{N}) \\ &= \mathbb{E}_{\mathbf{e}[\phi, \widehat{\sigma}]}[U - T_{\phi}] + O(1/\sqrt{N}).\end{aligned}$$

Given Assumption 3, this implies that  $e[\phi, \widehat{\sigma}]$  is an approximate solution to

$$\max_{\nu \in \Delta(\mathcal{M} \times \mathcal{Q}^{A \times K})} \mathbb{E}_{q, \alpha | \nu} [U - T_{\tau}].$$

Since this program admits a unique solution, this implies points (i), (ii) and (iii) for  $\widehat{\sigma}$ . ■

## 5 The General Case

This section extends the analysis to more general processes for the underlying private preferences  $\alpha_t$  and public state  $k_t$ . Proposition 1 does not extend as is under arbitrarily general dynamic environments.

For instance, if the distribution of  $\alpha_t$  and  $k_t$  changes over time, then repeated choice from menus allows the consumer to tailor contract choice to temporary circumstances. In principle this allows the consumer to achieve greater utility than even generous long-term contracting in which the same contract applies to the entire period, even if the contract is specified at the end.

Still, this section is able to establish the following results:

- In “rapid learning” environments, where consumers are quickly able to predict the best contract ex post with high precision, then under the single choice paradigm, menus and generous long-term contracts are approximately equivalent.

- In “slow learning” environments, where consumers are unable to quickly predict the best contract ex post, then for a natural class of alignment-enhancing contracts, under either the single or repeated choice paradigm, menus and generous long-term contracts guarantee approximately the same lower bound on Pareto efficiency gains. However, menus and generous long-term contracts do not necessarily induce approximately similar outcomes beyond this lower bound.

## 5.1 Rapid learning

This section extends Proposition 1 to environments in which the consumer is able to confidently predict which contract will benefit them most. Before formalizing this idea, it is useful to clarify that optimal consumption rules given a contract are prior independent. The prior only matters to select the optimal contract.

For simplicity, let the following assumption hold.

**Assumption 4.** *Assume that for all  $\tau \in \mathcal{M}$ , and all  $\alpha, k \in A \times K$ ,*

$$\max_{q \in Q} u(q, \alpha) - \tau(q, k)$$

*has a unique solution.*

This assumption is generic since  $Q, A$  and  $K$  are finite.

**Lemma 4** (Optimal consumption is Markov). *Given a transfer scheme  $\tau$ , the solution to*

$$\max_{\sigma \in \Sigma} \mathbb{E} \left[ \frac{1}{N} \sum_{t=1}^N u(q_t, \alpha_t) - \tau(q_t, k_t) \middle| \theta \right]$$

*is independent of  $\theta$  and of the distribution of preferences and states  $(\alpha_t, k_t)_{t \in \{1, \dots, N\}}$ . Specifically,  $\sigma \in Q^{A \times K}$ , and for all  $\alpha, k$ ,*

$$\sigma(q, k) = \arg \max_{q \in Q} u(q, \alpha) - \tau(q, k).$$

Let  $\sigma_\tau$  denote the corresponding Markov strategy.

*Proof.* This is simply the policy that maximizes the integrand point by point.  $\square$

Rapid learning is formalized as follows. Let  $\mu_N \in \Delta(A \times K)$  denote the realized sample joint distribution of preferences and states  $(\alpha, k)$  defined by

$$\mu_N(\alpha, k) = \frac{1}{N} \sum_{t=1}^N \mathbf{1}_{(\alpha_t, k_t) = (\alpha, k)}$$

**Assumption 5.** *As  $N$  grows large, the consumer is approximately certain of the contract that will benefit them the most under the associated optimal consumption policy:*

$$\lim_{N \rightarrow \infty} \text{prob} \left( \mu_N \text{ s.t. } \arg \max_{\tau \in \mathcal{M}} \mathbb{E}_{\mu_N} [U - T_\tau | \sigma_\tau] = \tau^* \right) = 1.$$

Assumption 5 holds in the conditionally i.i.d. environment of Section 4. Note that there is no actual learning happening here. Instead, Assumption 5 should be thought of as holding because learning has already occurred rapidly. In environments where the consumer is initially uncertain about their type but learns rapidly, Assumption 5 would at a time  $t_N$  growing sub-linearly with  $N$ .

As in Section 4, let  $(W_{\mathcal{M}}(\theta), \Pi_{\mathcal{M}})_{\theta \in \Theta}$  and  $(\widehat{W}(\theta), \widehat{\Pi}(\theta))_{\theta \in \Theta}$  denote expected consumer welfare and producer profits associated with each type  $\theta$  given a neutral stance, respectively under menu  $\mathcal{M} = \{\tau^0, \tau^1\}$  and generous long-term contract  $\widehat{\tau}$ .

**Proposition 2.** *Under the single choice paradigm, for all  $\theta \in \Theta$ , the following hold:*

$$(i) \quad \widehat{W}(\theta) \geq W_{\mathcal{M}}(\theta);$$

$$(ii) \quad \text{for any } \epsilon > 0, \text{ for } N \text{ large enough, } \widehat{\Pi}(\theta) \geq \Pi_{\mathcal{M}}(\theta) - \epsilon$$



## 5.2 Slow learning

**Menus and generous contracts can induce different outcomes.** Propositions 1 and 2 do not extend as is in environments where Assumption 5 does not hold, even under the single choice paradigm.

As an illustration, return to the toy model of Section 2. Assume that for the last  $(1 - \rho)N$  periods, the types and the distribution of preferences and costs of production are exactly as in Section 2, with types  $\theta_{indep}$  having prior probability  $p$ . For the first  $\rho N$  periods, the marginal cost of production  $k$  is equal to  $\underline{k}$ , and the consumer's preference  $\alpha$  is equal to a fixed value  $\alpha$  such that,

$$\underline{k} \leq v \leq (1 - p)k_0 + p\underline{k}.$$

Assume that the consumer gets no signal of their type until period  $\rho N + 1$ , at which point they learn their type. Assume also that  $p$  is high enough so that under choice from menu  $\mathcal{M}$  the uninformed consumer would pick variable price contract  $\tau^1$ . Then it follows that under choice from menu  $\mathcal{M}$  the consumer picks contract  $\tau^1$  and consumes  $q = q_0$  in the first  $\rho N$  periods. In contrast, under generous long-term contract  $\widehat{T}$ , the consumer applies a shadow price of  $(1 - p)k_0 + p\underline{k}$  to its consumption in the first  $\rho N$  periods. As a result, the consumer chooses to consume  $q = 0$  in the first  $\rho N$  periods.

**The case of Pareto alignments.** While generous long-term contracts need not approximate the performance of reference menus in non-stationary environments, it is possible to show that they can achieve a meaningful share of Pareto efficiency gains for a specific class of reference menus.

Take as given a baseline contract  $\tau^0(q, k)$ , and let  $\sigma_0 \in Q^{A \times K}$  denote the optimal consumption policy under this contract. Let  $\pi^0(q, k) \equiv \tau^0(q, k) - c(q, k)$  denote producer flow profits, and let  $\bar{\pi}^0(k)$  denote an upper bound to expected profit estimates, so that

$$\forall \theta, \forall h_t, \quad \bar{\pi}^0(k) \geq \mathbb{E} [\pi^0(q, k) | \theta, k, \sigma_0, h_t]. \quad (5)$$

Note that  $\bar{\pi}^0(k)$  may have to be a crude bound but can be allowed to depend on characteristics of the consumer visible to the producer via public state  $k$ . This being said, since it is a bound on profits under the baseline contract, the producer will have access to significant data regarding behavior under that contract, making it plausible that the producer can in fact compute fairly tight upper bounds to conditionally expected profits. It is important that public state  $k$  be exogenous to the consumption problem, i.e. that contract design does not change  $k$ .

An alternative contract  $\tau^1$  is a Pareto alignment of contract  $\tau^0$  if it takes the form

$$\tau^1(q, k) = \tau^0(q, k) - \rho \times (\pi^0(q, k) - \bar{\pi}^0(k))$$

for  $\rho \in (0, 1)$ .

Let  $v^0(q, k, \alpha)$ ,  $v^1(q, k, \alpha)$ , and  $\pi^0(q, k)$ ,  $\pi^1(q, k)$  respectively denote flow payoffs to the consumer and the producer under contracts  $\tau^0$  and  $\tau^1$ . Contracts  $\tau^1$  induce flow payoffs for the producer and the consumer taking the following form:

$$\begin{aligned} \pi^1(q, k) &= \pi^0(q, k) - \rho \times [\pi^0(q, k) - \bar{\pi}^0(k)] \\ &= \bar{\pi}^0(k) + (1 - \rho) \times [\pi^0(q, k) - \bar{\pi}^0(k)] \end{aligned} \quad (6)$$

$$\begin{aligned} v^1(q, k, \alpha) &= v^0(q, k, \alpha) + \rho \times [\pi^0(q, k) - \bar{\pi}^0(k)] \\ &= v^0(q, k, \alpha) + \frac{\rho}{1 - \rho} \times [\pi^1(q, k) - \bar{\pi}^0(k)] \end{aligned} \quad (7)$$

In other terms, contract  $\tau^1$  induces interim preferences for the consumer that place additional weight  $\rho/(1 - \rho)$  on the payoff to the principal.

It follows from (6) and (7) that offering menu  $\mathcal{M}$  necessarily leads to a weak Pareto improvement compared to simply offering baseline contract  $\tau^0$ .

Let  $(W_0(\theta), \Pi_0(\theta))_{\theta \in \Theta}$ ,  $(W_{\mathcal{M}}(\theta), \Pi_{\mathcal{M}}(\theta))_{\theta \in \Theta}$  and  $(\widehat{W}(\theta), \widehat{\Pi}(\theta))_{\theta \in \Theta}$  denote expected consumer welfare and producer profits associated with each type  $\theta$ , given a neutral stance, respectively under contract  $\tau^0$ , menu  $\mathcal{M} = \{\tau^0, \tau^1\}$  and generous long-term contract  $\widehat{\tau}$ .

**Proposition 3** (Pareto alignments). *Under the neutral stance, in both the single and repeated choice paradigms, and for every type  $\theta$ , menu  $\mathcal{M}$  leads to a weak Pareto improvement over contract  $\tau^0$ .*

Furthermore,

$$\Pi_{\mathcal{M}}(\theta) \geq \Pi_0(\theta) + \frac{1-\rho}{\rho} [W_{\mathcal{M}}(\theta) - W_0(\theta)]. \quad (8)$$

Proposition relies on  $k$  being exogenous to the consumer's consumption choices, but does not depend on condition (5).

Payoff bound (8) shows up in robust contracting work studying linear contracts (Chas-sang, 2013, Carroll, 2015) and linear alignments (Madarász and Prat, 2017). It is made tight by environments in which global IC constraints were near-binding under  $\tau^0$ , i.e. the consumer was approximately indifferent between their chosen consumption plan, and a consumption plan that benefited the producer. Contract  $\tau^1$  induces consumers to change their consumption to the producer's preferred consumption plan. Such environments maximize the consumer's benefit associated with the producer's increased profit, leading to a tight lower bound.

It turns out that payoff bound (8) holds approximately under the generous contract  $\widehat{\tau}$  derived from menu  $\mathcal{M}$ . This result relies on condition (5).

**Proposition 4.** (i) *For all  $\theta$ , contract  $\widehat{\tau}$ , weakly improves the consumer's welfare over  $\tau$ :  $\widehat{W}(\theta) - W_0(\theta) \geq 0$ .*

(ii) *There exists a fixed  $M > 0$  such that for any  $N$ ,*

$$\widehat{\Pi}(\theta) \geq \Pi_0(\theta) + \frac{1-\rho}{\rho} [\widehat{W}(\theta) - W_0(\theta)] - P_N,$$

with

$$P_N \equiv \mathbb{E} \left( \left[ \sum_{t=1}^N \pi^0(q_t^0, k_t) - \bar{\pi}^0(k_t) \right]^+ \right) \leq \frac{M}{\sqrt{N}}. \quad (9)$$

## 6 Discussion

### 6.1 A calibration

Proposition 4 lends itself to straightforward calibration, since the magnitude of penalty term  $P_N$  can be evaluated using only data from the consumption process under the baseline contract  $\tau^0$ . A key design aspect is the upper-bound  $\bar{\pi}$  on conditionally expected profits used for Pareto alignment.

A natural strategy is to apply an inflation coefficient  $c > 0$  to an estimate of benchmark profits conditional on available information:

$$\bar{\pi}^0(k) = (1 + c)\mathbb{E}[\pi^0(q, k)|k].$$

For  $c$  large enough, condition (5) holds, but that is not sufficient for Pareto alignments to be effective. If  $c$  is too high, then the alternative contract  $\tau^1$  is never ex post optimal, and hence irrelevant to behavior: both penalty  $P_N$  and the potential impact of the menu on behavior is small. Inversely, if  $c$  is too small, then penalty  $P_N$  is no longer small relative to potential profit increases.

The trade-off between potential efficiency gains and profit penalties is mediated by the quality of exogenous information used to formulate baseline profit expectations  $\mathbb{E}[\pi^0|k]$ . Better conditioning allows to keep coefficient  $c$  small, while keeping penalty  $P_N$  small, reducing the intensity of the trade-off. The difficulty is that in principle, the conditioning should be based on exogenous variables, so as not to affect incentives in the first place. In practice, utilities can collect relevant characteristics that help predict consumption patterns, for instance, whether the consumer uses electric heating or not. In addition, it may be possible to

use past consumer specific profits to estimate current baseline profits without creating significant moral hazard. As Figure 1 in the French context, the cost of electricity is frequently above and below base contract prices, especially in periods where the cost of electricity is high. This makes it difficult for consumers to figure out how changes in their demand would affect the producer’s profits. For this reason, it may be possible to use some information about past individual consumption without significantly changing consumption behavior.

**Data.** The calibration is performed using data associated with the French context described in Section 2. The goal is to get a sense of order of magnitudes.

Industry reports suggest that consumers joining variable price contracts (referred to as Tempo contracts) can save between 20% and 30% on their electricity bill. The current calibration will focus on a Pareto alignment of the baseline fixed price contract with surplus sharing parameter  $\rho = 1/2$ . To fix ideas, consider an overall surplus improvement equal to 20% of profits (costs to the consumer are bigger than firm profits), associated with this Pareto alignment, that would be allocated equal parts between the consumer and producer.

Fixed price contract details as well as electricity market spot prices are publicly available from grid operator RTE ([RTE, 2025](#)). Temperature data, an important predictor of consumption is also publicly available, and so is aggregate electricity consumption data. The difficulty is to obtain individual consumption data, and individual covariates that potentially predict persistent differences in the profitability of consumers. Such data constitutes personally identifying information under European privacy regulation (known as RGPD), and is not readily available. However, legacy operators RTE and EDF have made available datasets of simulated individual temperature and consumption patterns exploiting large neural networks to create highly realistic consumption series ([Nabil et al., 2025](#)). The data consists of a year of consumption choice for 10 000 hypothetical households (with daily total consumption closely matching actual consumption in 2023) and local temperature at the half-hour time step. Individual demand and spot prices are combined to obtain individual profitability at

the hourly level, treating spot prices as the cost of electricity.

It is instructive to study persistent individual differences in consumption patterns. Table 1 reports coefficient estimates and  $R^2$  for three models of predicted consumption:

$$Q_{i,t} = \text{Pooled HDM FE} + \beta_{HDD}[15 - D_{i,t}]^+ + \beta_{CDD}[D_{i,t} - 20]^+ + \text{i.i.d. errors}$$

$$Q_{i,t} = \text{Individual HDM FE} + \beta_{HDD}[15 - D_{i,t}]^+ + \beta_{CDD}[D_{i,t} - 20]^+ + \text{i.i.d. errors}$$

$$Q_{i,t} = \text{Individual HDM FE} + \beta_{HDD}[15 - D_{i,t}]^+ + \beta_{CDD}[D_{i,t} - 20]^+ + \text{AR}(1, 24) \text{ errors}$$

where  $Q$  denotes hourly consumption in  $kWh$ ,  $HDM$  denotes hourly, day-of-week, and month fixed effects,  $D$  is the hourly temperature in degrees Celsius, HDD and CDD respectively refer to heating and cooling degree days, while  $AR(1, 24)$  refers to error processes auto-correlated at the hourly and daily level.<sup>13</sup> The dynamic adjusted  $R^2$  uses realized residuals to predict consumption and corrects for the number of degrees of freedom. Controlling for lagged residuals only makes a difference when the model of errors allows for auto-correlation.

	Pooled FE + i.i.d. err	Indiv FE + i.i.d. err	Indiv FE + AR err
$\beta_{CDD}$	0.0258	0.0303	0.0303
$\beta_{HDD}$	0.0035	0.0025	0.0025
Dyn. Adj. $R^2$	0.10	0.53	0.67

Table 1: Persistent differences in individual consumption behavior are large

From the perspective of keeping penalty  $P_N$  small, the main takeaway is that the bulk of the variation in consumption is explained by persistent individual level heterogeneity, and that much of the heterogeneity is associated with persistent shocks rather than individual fixed effects. This suggests that there will be considerable value in controlling for recent individual consumption when predicting individual counterfactual profitability.

<sup>13</sup>Coefficients on the 1h and 24h lags are 0.25 and 0.45. Including a 24 hour lag yields a large improvement in  $R^2$ .

**Findings.** The calibration contrasts two conditioning strategies used to estimate counterfactual reference profits  $\bar{\pi}^0(k_t)$  that bracket the magnitude of penalties plausibly achievable in practice.

The first strategy simply consists in applying a fixed inflation coefficient to the empirical population mean at each date  $t$ . For  $c > 0$ ,

$$\bar{\pi}_{i,t}^0 \equiv (1 + c) \times \widehat{\mathbb{E}}_{OLS} [\pi_{i,t} | \mathbf{temp}_{i,t}]$$

where

$$\widehat{\mathbb{E}}_{OLS} [\pi_{i,t} | \mathbf{temp}_{i,t}]$$

is the OLS estimate of profit  $\pi_{i,t}$  given local temperature  $\mathbf{temp}_{i,t}$  computed using the population level data at date  $t$ .

This strategy uses only local temperature to predict individual consumption, which makes it poorly suited to capture persistent differences in consumption across individuals. This implies that a fairly high inflation coefficient  $c$  is needed to keep penalties small. The top panel of Figure 2 (penalty for pooled profit estimate) illustrates the ratio of penalty to baseline aggregate profits,  $P_N/\Pi^0$ , for various inflation coefficients  $c$ . For  $c = 0$ , the penalty is greater than a potential profit upside of 10%. For significantly larger inflation coefficients (e.g. 50%) the penalty falls to 2% or below, but the potential profit upside is also likely to be much smaller since it becomes unlikely that the Pareto aligned contract  $\tau^1$  is the ex post optimal one for the consumer.

The second strategy, illustrated by the bottom panel of Figure 2 (penalty for individual profit estimate), explicitly targets persistent individual differences in consumption. Specifically, it computes an individual time varying relative profit ratio  $\lambda_{i,t}$ , by taking an expanding mean of the absolute value of individual profits  $\pi_{i,s}^0$  divided by the expanding mean of the absolute value of population profits  $\pi_s^0$ . This relative profit ratio is then multiplied with contemporaneous population profits:

$$\bar{\pi}_{i,t}^0 \equiv \lambda_{i,t} \pi_t^0 \quad \text{with} \quad \lambda_{i,t} \equiv \frac{\sum_{s < t} |\pi_{i,s}^0|}{\sum_{s < t} |\pi_s^0|}.$$

Because this strategy accounts for persistent individual differences in profitability, it yields much lower penalties for much lower inflation coefficients. The relative penalty is 5% for  $c = 0$  and falls well under 1% for  $c = 10\%$ .

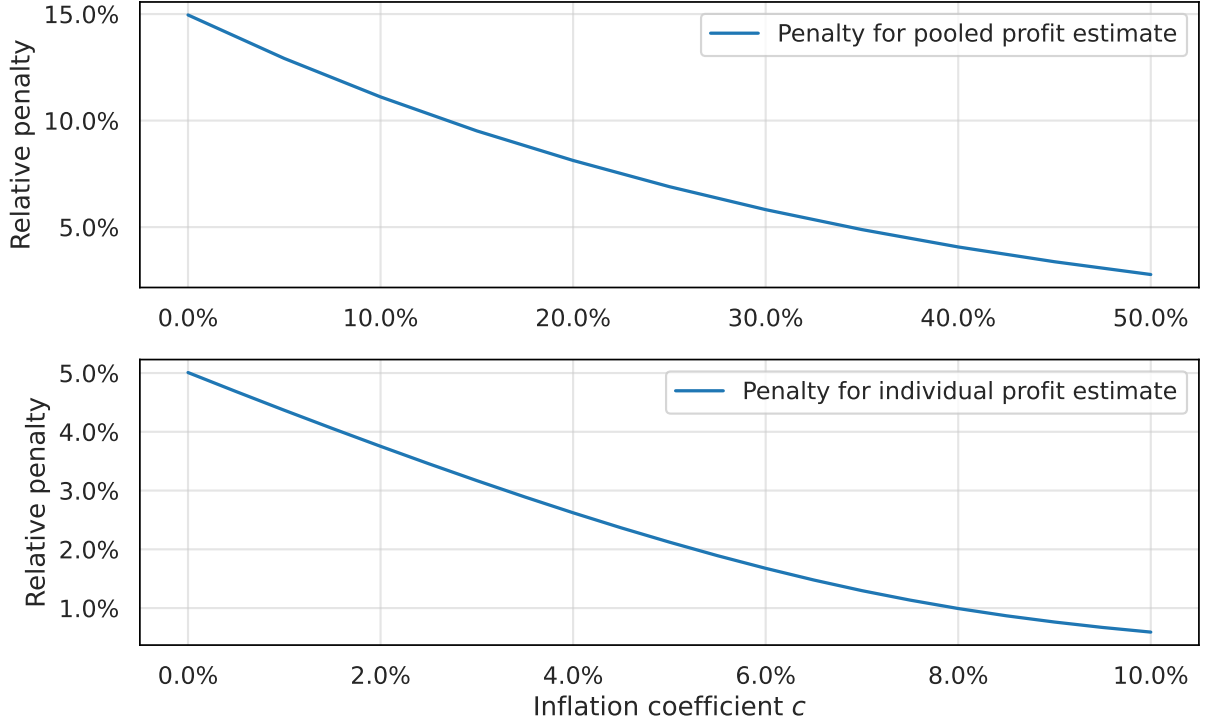


Figure 2: Penalty relative to utility profits by conditioning and inflation coefficient

The takeaway is that because of persistent individual differences in profitability, it is essential to formulate individualized estimates of counterfactual profitability to ensure that generous Pareto aligned contracts are effective. Ideally, relative profitability consumption coefficient  $\lambda_{i,t}$  would be assigned on the basis of observed persistent characteristics (like heating technology, housing type...) rather than past consumption under the baseline contract. In that sense, the performance of the individualized counterfactual estimate is likely an upper



bound to the performance one could expect from generous Pareto alignments. Still, because it is tricky to predict whether increasing consumption increases or decreases profits, using recent profitability data need not create significant moral hazard.

## 6.2 Practical Considerations

**Capital investments.** In practice, consumers that sign up for flexible price contracts sometimes make complementary capital investments helping them modulate their use. For instance, consumers using electric heating will invest in a wood fired stove to manage high electricity cost days in the winter.

Although the framework involves repeated small consumption decisions, Propositions 1, 2, 3, and 4 extend as is to environments in which some rare actions have large payoff consequences. Say for instance choosing whether to install a gas furnace, or an electric heat pump. Recall however that under non-stationary environments with slow learning, generous Pareto aligned contracts replicate only the payoff guarantee of the associated menu. However, if the menu achieves a higher payoff to the principal than the lower bound, that payoff need not be achieved by the generous Pareto aligned benchmark, especially under the single decision benchmark.<sup>14</sup>

**Leaving and returning.** Consumer protection law often limit producers' ability to prevent consumers from leaving utility contracts. This is the case in the French context, where consumers cannot be locked in with a producer for the long-term: they always retain the penalty free ability to move to a different electricity provider. However, this does not mean that they can later return to their original provider with access to the same contractual offer as completely new clients. The producer is allowed to use cost-relevant historical data to

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<sup>14</sup>For instance, it may be preferable to have fewer consumers pick the variable price contract, but given that choice, have them know for sure that they will be treated according to that contract, rather than have a larger number of consumers under the generous contract, but have them place only 50% chance on being charged under the variable price contract in the end. This would reduce investment incentives.

specify contractual terms for returning customers.

All our results continue to hold in an environment where consumers can leave a return to a provider if they are treated according to their entire history with the provider. In other terms periods  $t$  and  $t + 1$  need not refer to contiguous periods, but rather successive periods of interaction with the utility provider.

**Simplicity and user interface.** [Jesso and Rapson \(2014\)](#) highlight the importance of providing consumers with relevant information, and more generally building a convenient consumer interface in order to increase the elasticity of consumption to prices.

From this perspective, generous long-term contracting potentially adds an unwelcome dimension of complexity: correct optimization requires anticipating the likelihood that one contract or the other will be relevant. In the context of health insurance contracts with deductibles, [Brot-Goldberg et al. \(2017\)](#) show that consumers facing non-linear contracts often do not correctly anticipate the correct shadow cost of care.

Altogether, this suggests that in practical implementation, the consumer interface should primarily inform consumers of the sensitivity of flow contract  $\hat{\tau}$  to consumption. While this may lead to incorrect decision making early on, as the ex post optimal contract becomes clearer over time, this will provide accurate information for decision-making.

In the spirit of Tempo contracts which group days in few categories, it may be useful to coarsen the incentives provided to consumers. Concretely Pareto alignments need not offer the same profit sharing rule every day, and it may be preferable to set binary priorities, in which profit sharing is high on days where alignment matters most, and set to 0 in other periods. This may simplify the attention problem consumers need to solve.

### 6.3 Other applications

This paper makes the point that when relationships are durable, menus of contracts can often be replaced by single generous long-term contracts. While the variable pricing of electricity

is an important application, the same idea applies in other contexts.

**Health insurance.** Public insurers in Europe and large employers in the USA are often mandated or under pressure to offer insurance contracts with low copays on medical visits, as well as drugs. This can result in inefficient care outcomes when the true cost of medical visits, drugs and treatments remain fully hidden to the final consumer. Evidence from large scale experimentation ([Newhouse and Insurance Experiment Group, 1993](#), [Finkelstein et al., 2012](#)) shows that health care demand is sensitive to marginal costs, but [Brot-Goldberg et al. \(2017\)](#) raises questions about whether this reduction in demand is truly welfare enhancing.

Generous long-term contracting based on both high price, low copay and low price high copay menus has substantial potential benefits. First, it offers a cost efficient way to increase the adoption of high copay contracts.<sup>15</sup> Second, it protects high-need consumers who mistakenly reduce consumption under high deductible contracts, by dynamically moving them to the low copay contract over the duration of their relationship with the insurer.

**Personalized incentives.** Simple menus are sometimes used in performance contracts seeking to induce desired behavior in agents. Applications range from salesforce compensation, to government procurement ([Rogerson, 2003](#)), to public policy interventions paying patients for healthy behaviors ([Dizon-Ross and Zucker, 2025](#)).

Again, the takeaway from this paper is that when relationships are durable, it may be profitable to reward agents according to the best contract in hindsight. This is a particularly valuable if productive agents sort themselves into relatively safer contracts ([Cadsby et al., 2007](#), [Dohmen and Falk, 2011](#), [Eriksson and Villeval, 2008](#)).

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<sup>15</sup>[Brot-Goldberg et al. \(2017\)](#) study the replacement of no copay contracts with high copay contracts at a large US corporation. Similar to the case of attractively priced Tempo contracts in the French retail electricity context, the corporation issued compensating payments covering the entire cost of care at previous consumption levels.

# Appendix

## A Proofs

### A.1 Proofs for Section 4

Results for this section hold in the more general case where preferences take the form

$$\frac{1}{N} \sum_{t=1}^N u(q_t, \alpha_t) - \Gamma \left( \frac{1}{N} \sum_{t=1}^N \tau(q_t, k_t) \right),$$

where  $\Gamma$  is increasing, convex, and Lipschitz continuous with modulus  $L > 0$ .

Assumption 3 is generalized as follows.

**Assumption A.1.** *For every type  $\theta$ , mapping*

$$\nu \in \Delta(\mathcal{M} \times Q^{A \times K}) \mapsto \mathbb{E}_{q, \alpha | \nu, \theta} [U] - \Gamma(\mathbb{E}_{q, k | \nu, \theta} [T_\tau]) \quad (\text{A.1})$$

*has a unique maximizer  $\nu_\theta^*$ , and it is in pure strategy with respect to  $\tau \in \mathcal{M}$ , i.e.  $\nu_\theta^* = (\tau_\theta^*, \sigma_\theta^*) \in \mathcal{M} \times \Delta(Q^{A \times K})$ .*

Note that the assumption that unique maximizer  $\nu_\theta^*$  is in pure strategies with respect to  $\tau$  is without loss of generality for Assumption 3, but not here, since convex cost  $\Gamma$  provides a motive for using mixtures.

Proposition 1 extends as is, and Lemma 3 extends as follows.

**Lemma A.1** (strategy averages converge). *Under either the repeated or single choice paradigm, as  $N$  grows large, the following hold*

(i) *Markov averages  $\mathbf{e}[\hat{\sigma}]$  and  $\mathbf{e}[\sigma_{\mathcal{M}}]$  asymptotically solve*

$$\max_{\sigma \in \Delta(Q^{A \times K})} \mathbb{E}_{q, \alpha | \sigma, \theta} [U] - \min_{\tau \in \mathcal{M}} \Gamma(\mathbb{E}_{q, k | \sigma} [T_\tau]).$$

$$(ii) \quad \lim_{N \rightarrow \infty} \|\mathbf{e}[\hat{\sigma}] - \sigma^*\| = \lim_{N \rightarrow \infty} \|\mathbf{e}[\sigma_{\mathcal{M}}] - \sigma^*\| = 0.$$

$$(iii) \quad \lim_{N \rightarrow \infty} \mathbb{E}_{\hat{\sigma}}[T_{\hat{\tau}}] = \lim_{N \rightarrow \infty} \min_{\tau \in \mathcal{M}} \mathbb{E}_{\sigma_{\mathcal{M}}}[T_{\tau}] = \min_{\tau \in \mathcal{M}} \mathbb{E}_{\sigma^*}[T_{\tau}].$$

The following result is helpful before turning to the proof of Lemma A.1

**Lemma A.2.** *The dependency of expectations on  $\theta$  is suppressed for the sake of simplicity. Let  $\sigma \in \Delta(Q^{A \times K})$  denote a Markov perfect consumption strategy. The following hold uniformly over  $\sigma$ :*

$$\forall \tau \in \mathcal{M}, \quad \mathbb{E}_{\sigma}[U - \Gamma(T_{\tau})] = \mathbb{E}_{\sigma}[U] - \Gamma(\mathbb{E}_{\sigma}[T_{\tau}]) + O(1/\sqrt{N}) \quad (\text{A.2})$$

$$\mathbb{E}_{\sigma}[U - \Gamma(\hat{T})] = \mathbb{E}_{\sigma}[U] - \min_{\tau \in \mathcal{M}} \Gamma(\mathbb{E}_{\sigma}[T_{\tau}]) + O(1/\sqrt{N}) \quad (\text{A.3})$$

In words, for Markov consumption strategies, it is possible to replace realized transfers with their expectation.

*Proof.* Let

$$\Delta_{\tau} \equiv \frac{1}{N} \sum_{t=1}^N \tau(h_t) - \mathbb{E} \left[ \frac{1}{N} \sum_{t=1}^N \tau(h_t) \right].$$

$\Delta_{\tau}$  is an average of bounded martingale increments. Applying the Azuma-Hoeffding theorem to  $|\Delta_{\tau}|$ , and using the fact that  $\Gamma$  is Lipschitz with coefficient and it follows that there exists a constant  $M$  independent of  $\sigma$  such that

$$\begin{aligned} \mathbb{E}_{\sigma}[\Gamma(\mathbb{E}_{\sigma}[T_{\tau}]) - L|\Delta_{\tau}|] &\leq \mathbb{E}_{\sigma}[\Gamma(T_{\tau})] \leq \mathbb{E}_{\sigma}[\Gamma(\mathbb{E}_{\sigma}[T_{\tau}]) + L|\Delta_{\tau}|] \\ \Rightarrow \quad \Gamma(\mathbb{E}_{\sigma}[T_{\tau}]) - ML \frac{1}{\sqrt{N}} &\leq \mathbb{E}_{\sigma}[\Gamma(T_{\tau})] \leq \Gamma(\mathbb{E}_{\sigma}[T_{\tau}]) + ML \frac{1}{\sqrt{N}}. \end{aligned}$$

This establishes (A.2).

Turn to (A.3). The following upper bound holds:

$$\mathbb{E}_{\sigma}[\Gamma(\hat{T})] \leq \min_{\tau \in \mathcal{M}} \mathbb{E}_{\sigma}[\Gamma(T_{\tau})] \leq \min_{\tau \in \mathcal{M}} \Gamma(\mathbb{E}_{\sigma}[T_{\tau}]) + ML \frac{1}{\sqrt{N}}.$$

For a matching lower bound, observe that

$$\begin{aligned}\widehat{T} &\geq \min_{\tau \in \mathcal{M}} \mathbb{E}[T_\tau] + \min_{\tau \in \mathcal{M}} \Delta_\tau \Rightarrow \widehat{T} \geq \min_{\tau \in \mathcal{M}} \mathbb{E}[T_\tau] - \sum_{\tau \in \mathcal{M}} |\Delta_\tau|, \\ &\Rightarrow \Gamma(\widehat{T}) \geq \min_{\tau \in \mathcal{M}} \mathbb{E}_\sigma[\Gamma(T_\tau)] - L \sum_{\tau \in \mathcal{M}} |\Delta_\tau|.\end{aligned}$$

It follows from applying the Azuma-Hoeffding inequality that there exists  $M$  independent of  $\sigma$  such that

$$\mathbb{E}_\sigma[\Gamma(\widehat{T})] \geq \min_{\tau \in \mathcal{M}} \mathbb{E}[\Gamma(T_\tau)] - 2ML \frac{1}{\sqrt{N}}.$$

This concludes the proof.  $\square$

**Proof of Lemma A.1.** Consider the case of  $\widehat{\sigma}$ . Recall that, suppressing dependency on type  $\theta$ ,  $\sigma^*$  solves

$$\max_{\sigma \in \Delta(Q^{A \times K})} \mathbb{E}_{q, \alpha | \sigma}[U] - \min_{\tau \in \mathcal{M}} \Gamma(\mathbb{E}_{q, k | \sigma}[T_\tau]).$$

By definition of  $\widehat{\sigma}$ ,

$$\mathbb{E}_{\widehat{\sigma}}[U - \Gamma(\widehat{T})] \geq \mathbb{E}_{\sigma^*}[U - \Gamma(\widehat{T})].$$

Using Lemma A.2, this implies that

$$\mathbb{E}_{\widehat{\sigma}}[U - \Gamma(\widehat{T})] \geq \mathbb{E}_{\sigma^*}[U] - \min_{\tau \in \mathcal{M}} \mathbb{E}_{\sigma^*}[\Gamma(T_\tau)] - O(1/\sqrt{N}).$$

Taking  $\widehat{\sigma}$  as given, the no-regret learning literature ([Blackwell, 1956](#), [Hannan, 1957](#)) implies that there exists a dynamic contract choice strategy  $\phi$  such that

$$\mathbb{E}_{\widehat{\sigma}}[|\widehat{T} - T_\phi|] = O(1/\sqrt{N}).$$

Hence, by convexity of  $\Gamma$ ,

$$\begin{aligned}
\mathbb{E}_{\widehat{\sigma}}[U - \Gamma(\widehat{T})] &\leq \mathbb{E}_{\widehat{\sigma}}[U] - \Gamma\left(\mathbb{E}_{\widehat{\sigma}}[\widehat{T}]\right) \\
&\leq \mathbb{E}_{\widehat{\sigma}}[U] - \Gamma\left(\mathbb{E}_{\widehat{\sigma}, \phi}[T_{\phi}]\right) + O(1/\sqrt{N}) \\
&= \mathbb{E}_{\mathbf{e}[\widehat{\sigma}]}[U] - \Gamma\left(\mathbb{E}_{\mathbf{e}[\phi, \widehat{\sigma}]}[T_{\phi}]\right) + O(1/\sqrt{N}).
\end{aligned}$$

Given Assumption 3, this implies that  $e[\phi, \widehat{\sigma}]$  is an approximate solution to

$$\max_{\nu \in \Delta(\mathcal{M} \times Q^A \times K)} \mathbb{E}_{q, \alpha | \nu}[U] - \Gamma\left(\mathbb{E}_{q, k | \nu}[T_{\tau}]\right). \quad (\text{A.4})$$

Since this program admits a unique solution, this implies points (i), (ii) and (iii) for  $\widehat{\sigma}$  in the repeated choice paradigm.

Since the solution to (A.4) is (by Assumption A.1) in pure strategies with respect to  $\tau$ , this implies that  $\mathbf{e}[\phi]$  converges in probability to a point mass on a contract  $\tau \in \mathcal{M}$ . This implies that  $\mathbf{e}[\widehat{\sigma}]$  is an approximate solution to

$$\max_{\sigma \in \Delta(Q^{A \times K})} \mathbb{E}_{q, \alpha | \sigma}[U] - \min_{\tau \in \mathcal{M}} \Gamma\left(\mathbb{E}_{q, k | \sigma}[T_{\tau}]\right).$$

This yields points (i), (ii), (iii) for  $\widehat{\sigma}$  under the single choice paradigm.

A essentially identical proof holds in the case of  $\sigma_M$ . ■

## A.2 Proofs for Section 5

**Proof of Proposition 2.** Throughout, type  $\theta$  is taken as given and the dependency of expectations on  $\theta$  is suppressed for readability.

Observe that although in principle, consumption could depend on past histories, solutions

to

$$\max_{\sigma \in \Sigma} \max_{\tau \in \mathcal{M}} \mathbb{E}[U - T_\tau]$$

are Markovian. Indeed, given realized values of  $\alpha$ ,  $k$ , and a choice of contract  $\tau$ , consumption  $q$  must solve

$$\max_{q \in Q} u(\alpha, q) - \tau(q, k)$$

which is independent of history  $h_t$ .

Let  $\sigma^* \in Q^{A \times K}$  and  $\tau^*$  denote the solution to  $\max_{\sigma \in Q^{A \times K}} \max_{\tau \in \mathcal{M}} \mathbb{E}[U - T_\tau | \sigma]$ .

The proof will show that  $\hat{\sigma}$ , solution to  $\max_{\sigma \in \Sigma} \mathbb{E}[U - \hat{T} | \hat{\sigma}]$  must coincide with  $\sigma^*$  at almost all histories.

Let  $\tau_N$  denote the solution to the ex post optimization problem

$$\max_{\tau \in \mathcal{M}} \mathbb{E}_{\mu_N} [U - T_\tau | \sigma_\tau],$$

where  $\sigma_\tau$  is the optimal strategy given  $\tau$  which is Markov by Lemma 4. Let  $\tau'$  denote the contract in  $\mathcal{M}$  that is not  $\tau^*$ . Finally, let  $\hat{q}_t$  denote consumption choices under  $\hat{\sigma}$  and  $q_t^*$  denote consumption choices under  $\sigma^*$ .

By Assumption 5,

$$\mathbb{E}_{\hat{\sigma}} [U - \hat{T}] \leq \text{prob}(\tau_N = \tau^*) \mathbb{E}_{\hat{\sigma}} [U - T_{\tau^*} | \tau_N = \tau^*] + o(1).$$

If  $\tau_N = \tau^*$ , it follows from Assumption 4 that there exists  $\eta > 0$  such that

$$U - \hat{T} = \mathbb{E}_{\mu_N} [U - T_{\tau^*} | \hat{\sigma}] \leq \mathbb{E}_{\mu_N} [U - T_{\tau^*} | \sigma^*] - \eta \mathbb{E}_{\mu_N} \left[ \frac{1}{N} \sum_{t=1}^N \mathbf{1}_{\hat{q}_t \neq q_t^*} \right].$$



Integrating over realizations of  $\mu_N$ , this implies that

$$\mathbb{E}_{\hat{\sigma}} [U - \hat{T}] \leq \mathbb{E}_{\sigma^*} [U - T_{\tau^*}] - \eta \mathbb{E} \left[ \frac{1}{N} \sum_{t=1}^N \mathbf{1}_{\hat{q}_t \neq q_t^*} \right] + o(1)$$

Since by definition of  $\hat{\sigma}$  and  $\hat{T}$ ,

$$\mathbb{E}_{\hat{\sigma}} [U - \hat{T}] \geq \mathbb{E}_{\sigma^*} [U - T_{\tau^*}],$$

it follows that

$$\lim_{N \rightarrow \infty} \mathbb{E} \left[ \frac{1}{N} \sum_{t=1}^N \mathbf{1}_{\hat{q}_t \neq q_t^*} \right] = 0.$$

This implies that consumption choices and transfers under the generous contract converge to those under single contract choice from menu  $\mathcal{M}$ . ■

**Proof of Proposition 3.** For concision, the proof focuses on the repeated choice framework. An identical argument holds in the single choice framework. Since the consumer has more choice, menu  $\mathcal{M}$  is necessarily a weak improvement from their perspective. For this reason, the proof focuses on the producer's profits.

For types  $\theta$  choosing baseline contract  $\tau^0$  in period  $t$ , behavior and profits are unchanged.

Consider now types  $\theta$  choosing contract  $\tau^1$ . Let  $\sigma_0$  and  $\sigma_1$  in  $Q^{A \times K}$  denote the respective strategies maximizing flow payoffs to the agent point by point under respective contracts  $\tau^0$  and  $\tau^1$ :

$$\max_{q \in Q} u(\alpha, q) - \tau^0(q, k) \quad \text{and} \quad \max_{q \in Q} u(\alpha, q) - \tau^1(q, k)$$

Since  $\sigma_0$  is optimal under contract  $\tau^0$  it follows that

$$\mathbb{E}_{\sigma_0, \alpha, k} [u(q, \alpha) - \tau^0(q, k)] \geq \mathbb{E}_{\sigma_1, \alpha, k} [u(q, \alpha) - \tau^0(q, k)] \tag{A.5}$$

Since type  $\theta$  prefers contract  $\tau^1$  over  $\tau^0$ , there exists  $\eta \geq 0$  such that

$$\mathbb{E}_{\sigma_1, \alpha, k}[u(q, \alpha) - \tau^0(q, k) + \rho[\pi^0(q, k) - \bar{\pi}^0(k)]] = \mathbb{E}_{\sigma_0, \alpha, k}[u(q, \alpha) - \tau^0(q, k)] + \eta \quad (\text{A.6})$$

Together (A.5) and (A.6) imply that

$$\begin{aligned} \mathbb{E}_{\sigma_1, \alpha, k}[u(q, \alpha) - \tau^0(q, k) + \rho[\pi^0(q, k) - \bar{\pi}^0(k)]] &\geq \mathbb{E}_{\sigma_1, \alpha, k}[u(q, \alpha) - \tau^0(q, k)] + \eta \\ \Rightarrow \mathbb{E}_{\sigma_1, \alpha, k}[\pi^0(q, k) - \bar{\pi}^0(k)] &\geq \frac{1}{\rho}\eta \end{aligned}$$

By (6), and since  $\bar{\pi}^0(k)$  is an upper bound to expected profits under  $\tau^0$ , it follows that

$$\begin{aligned} \mathbb{E}_{\sigma_1, \alpha, k}[\pi^1(q, k)] &\geq \mathbb{E}_k[\bar{\pi}^0(k)] + (1 - \rho)\mathbb{E}_{\sigma_1, \alpha, k}[\pi^0(q, k) - \bar{\pi}^0(k)] \\ &\geq \mathbb{E}_{\sigma_0, \alpha, k}[\pi^0(q, k)] + \frac{1 - \rho}{\rho}\eta \end{aligned}$$

This implies that the principal must always benefit when the consumer chooses  $\tau^1$ , and yields bound (8) using (A.6) to express  $\eta$  as the consumer's increase in welfare. ■

**Proof of Proposition 4.** Point (i) is immediate since contract  $\hat{\tau}$  lowers the cost of consumption on a path by path basis. Turn now to point (ii).

First recall that the optimal policy  $\sigma_0$  under contract  $\tau^0$  is Markov perfect: consumption choices at time  $t$  depend only on  $\alpha_t, k_t$ .

Second, observe that total payments  $T_{\hat{\tau}}$  under the generous contract take the form

$$T_{\hat{\tau}} = \min_{\tau \in \mathcal{M}} T_{\tau} = T_{\tau^0} - \rho [\Pi_0 - \bar{\Pi}_0]^+.$$

Consider now optimal policy  $\hat{\sigma}$  under the generous contract  $\hat{\tau}$ . Because  $\hat{\tau}$  itself depends on past histories,  $\hat{\sigma}$  is not Markov, and depends on an appropriate state variable.

Take as given the type of the consumer. For concision, dependency on type is suppressed

below. Take as given a private history  $h_t = (\alpha_s, k_s)_{s=\{1, \dots, t\}} \in (A \times K)$  of realized preferences and states.

For any value  $\Delta\Pi \in \mathbb{R}$ , and history  $h_t$ . define value function  $V$  as follows

$$V(\Delta\Pi, h_t) \equiv \max_{\sigma \in \Sigma} \mathbb{E} \left[ \sum_{s=t+1}^N u(q_s, \alpha_s) - \tau^0(q_s, k_s) + \rho \left[ \Delta\Pi + \sum_{s=t+1}^N \pi^0(q_s, k_s) - \bar{\pi}^0(k_s) \right]^+ \mid h_t \right]$$

It is immediate that  $V$  is increasing in  $\Delta\Pi$ . In addition, at any history  $h_t$ , with current state and preferences  $\alpha_t, k_t$  the agent's optimal consumption  $q_t$  solves

$$\max_{q_t \in Q} u(q_t, \alpha_t) - \tau^0(q_t, k_t) + V \left( \sum_{s=1}^t \pi^0(q_s, k_s) - \bar{\pi}^0(k_s) \right).$$

Hence it follows that the optimal policy at  $t$  is a function of  $\alpha_t, k_t$  and cumulated excess profits  $\Delta\Pi^t \equiv \sum_{s=1}^{t-1} \pi^0(q_s, k_s) - \bar{\pi}^0(k_s)$ .

Given  $\hat{\sigma}$ , consider any history  $h_t$  with associated excess profits  $\Delta\Pi^t$ . The next step of the proof establishes that if prescribed consumption  $\hat{q}$  under  $\hat{\sigma}$ , differs from prescribed consumption  $q_0$  under  $\sigma_0$  at that history, it must be that  $\pi^0(\hat{q}, k_t) > \pi^0(q_0, k_t)$ . Indeed, by optimality of  $\hat{q}$  under contract  $\hat{\tau}$ , it follows that

$$\begin{aligned} u(\hat{q}, \alpha_t) - \tau^0(\hat{q}, k_t) + V(\Delta\Pi_t + \pi^0(\hat{q}, k_t) - \bar{\pi}^0(k_t), h_t) \\ > u(q_0, \alpha_t) - \tau^0(q_0, k_t) + V(\Delta\Pi_t + \pi^0(q_0, k_t) - \bar{\pi}^0(k_t), h_t). \end{aligned}$$

Since by definition of  $\sigma_0$ ,

$$u(q_0, \alpha_t) - \tau^0(q_0, k_t) \geq u(\hat{q}, \alpha_t) - \tau^0(\hat{q}, k_t)$$

it follows that

$$V(\Delta\Pi_t + \pi^0(\widehat{q}, k_t) - \bar{\pi}^0(k_t), h_t) > V(\Delta\Pi_t + \pi^0(q_0, k_t) - \bar{\pi}^0(k_t), h_t).$$

By monotonicity of  $V$  in its first argument, this implies that

$$\pi^0(\widehat{q}, k_t) > \pi^0(q_0, k_t). \quad (\text{A.7})$$

If prescribed consumption under  $\widehat{\sigma}$  and  $\sigma_0$  are the same, it is immediate that  $\pi^0(\widehat{q}, k_t) = \pi^0(q_0, k_t)$ .

Consider aggregate payoffs to the consumer. Recall that  $q_t^0$  and  $\widehat{q}_t$  denote consumption choices made under  $\sigma_0$  and  $\widehat{\sigma}$ . Let  $\eta$  denote the consumer's payoff improvement from using contract  $\widehat{\tau}$  instead of  $\tau^0$ . By definition, using  $v^0$  to denote net flow payoffs to the consumer under contract  $\tau^0$ ,

$$\mathbb{E} \left( \sum_{t=1}^N v^0(\widehat{q}_t, k_t, \alpha_t) + \rho \left[ \sum_{t=1}^N \pi^0(\widehat{q}_t, k_t) - \bar{\pi}^0(k_t) \right]^+ \right) = \mathbb{E} \left( \sum_{t=1}^N v^0(q_t^0, k_t, \alpha_t) \right) + \eta$$

By optimality of  $\sigma_0$  over  $\widehat{\sigma}$  under  $\tau^0$ ,

$$\mathbb{E} \left( \sum_{t=1}^N v^0(q_t^0, k_t, \alpha_t) \right) \geq \mathbb{E} \left( \sum_{t=1}^N v^0(\widehat{q}_t, k_t, \alpha_t) \right).$$

Altogether, this implies that

$$\mathbb{E} \left( \left[ \sum_{t=1}^N \pi^0(\widehat{q}_t, k_t) - \bar{\pi}^0(k_t) \right]^+ \right) \geq \frac{1}{\rho} \eta. \quad (\text{A.8})$$

Consider now aggregate profits. Profits under  $\sigma_0$ ,  $\tau^0$  and  $\hat{\sigma}$ ,  $\hat{\tau}$  respectively take the form

$$\Pi_N^0 = \sum_{t=1}^N \pi^0(q_t^0, k_t) \quad \text{and} \quad \hat{\Pi}_N = \sum_{t=1}^N \pi^0(\hat{q}_t, k_t) - \rho \left[ \sum_{t=1}^N \pi^0(\hat{q}_t, k_t) - \bar{\pi}^0(k_t) \right]^+.$$

It follows that

$$\begin{aligned} \hat{\Pi}_N - \Pi_N^0 &= \sum_{t=1}^N \pi^0(\hat{q}_t, k_t) - \pi^0(q_t^0, k_t) - \rho \left[ \sum_{t=1}^N \pi^0(\hat{q}_t, k_t) - \bar{\pi}^0(k_t) \right]^+ \\ &= \sum_{t=1}^N \pi^0(\hat{q}_t, k_t) - \bar{\pi}^0(k_t) + \sum_{t=1}^N \bar{\pi}^0(k_t) - \pi^0(q_t^0, k_t) - \rho \left[ \sum_{t=1}^N \pi^0(\hat{q}_t, k_t) - \bar{\pi}^0(k_t) \right]^+ \\ &= \left[ \sum_{t=1}^N \pi^0(\hat{q}_t, k_t) - \bar{\pi}^0(k_t) \right]^+ - \left[ \sum_{t=1}^N \bar{\pi}^0(k_t) - \pi^0(q_t^0, k_t) \right]^+ + \sum_{t=1}^N \bar{\pi}^0(k_t) - \pi^0(q_t^0, k_t) \\ &\quad - \rho \left[ \sum_{t=1}^N \pi^0(\hat{q}_t, k_t) - \bar{\pi}^0(k_t) \right]^+ \end{aligned}$$

Using (A.7), it follows that

$$\begin{aligned} \hat{\Pi}_N - \Pi_N^0 &\geq (1 - \rho) \left[ \sum_{t=1}^N \pi^0(\hat{q}_t, k_t) - \bar{\pi}^0(k_t) \right]^+ - \left[ \sum_{t=1}^N \bar{\pi}^0(k_t) - \pi^0(q_t^0, k_t) \right]^+ + \sum_{t=1}^N \bar{\pi}^0(k_t) - \pi^0(q_t^0, k_t) \\ &\geq (1 - \rho) \left[ \sum_{t=1}^N \pi^0(\hat{q}_t, k_t) - \bar{\pi}^0(k_t) \right]^+ - \left[ \sum_{t=1}^N \pi^0(q_t^0, k_t) - \bar{\pi}^0(k_t) \right]^+ \end{aligned} \quad (\text{A.9})$$

This establishes the left-hand side equality in (9). By definition of  $\bar{\pi}^0(k_t)$ ,

$$\left( \sum_{t=1}^T \pi^0(q_t^0, k_t) - \bar{\pi}^0(k_t) \right)_{T \in \{1, \dots, N\}}$$

is a supermartingale with increments bounded by  $2\|\pi^0\|_\infty$ . It follows from the Azuma-

Hoeffding inequality that there exists  $M$  such that

$$\begin{aligned} \mathbb{E} \left( \left[ \sum_{t=1}^N \pi^0(q_t^0, k_t) - \bar{\pi}^0(k_t) \right]^+ \right) &= \int_0^{+\infty} \text{prob} \left( \sum_{t=1}^N \pi^0(q_t^0, k_t) - \bar{\pi}^0(k_t) \geq x \right) dx \\ &\leq M\sqrt{N}. \end{aligned}$$

Together with (A.8) and (A.9), this implies that

$$\frac{1}{N} \mathbb{E} \left[ \hat{\Pi}_N - \Pi_N^0 \right] \geq \frac{1-\rho}{\rho} \eta - M \frac{1}{\sqrt{N}}.$$

This concludes the proof. ■

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